

P7. V8 STUDENT CODE OF BEHAVIOUR POLICY

1.0 Purpose

- 1.1 The student code of behaviour is intended to give all Barkly International College herein (BIC) students a clear view expected behaviour and unacceptable behaviour. This policy is in line with BIC's commitment to providing students with a safe, supportive and an intellectual challenging study environment.
- 1.2 This policy also outlines the consequences for non-conformity with the student code of behaviour including immediate suspension or cancellation in the case of severe breaches and or behaviour that may be construed as threatening to the safety of the student, other students, or any person on BIC Premises.

2.0 Responsibility

- 2.1The Trainers and Assessors are responsible for outlining and creating the appropriate code of conduct with the learning environment and for upholding the principles and values of the Student Code of Behaviour Policy.
- 2.2The Training and Compliance Manager and Student Support Manager are responsible for resolving complaints in the learning environment.
- 2.3 Student contact officers can assist you in resolving issues and can arrange and facilitate meetings between you and your trainer(s).
- 2.4Students are responsible for respecting and always adhering to this policy.

3.0 Definitions

- 3.1 **Student** is person enrolled to study at BIC. These students can be both domestic students (i.e. Australian Resident or Eligible Individuals under Victorian Training Guarantee) and International Students.
- 3.2 Behaviour- Manner of Behaving or acting.

4.0 Requirements and Process

- 4.1 The Student Code of behaviour expectations are required to be always respected and conformed with.
- 4.2 The Student Code of behaviour expectations are required to be always respected and conformed with;
 - ✓ Following all BIC Policies and Procedures
 - The right to be treated with respect from others, to be treated fairly and without discrimination, regardless of religious, cultural, racial, and sexual differences, age, disability, or socio-economic status
 - ✓ The right to be free from all forms of intimidation
 - ✓ The right to work in a safe, clean, orderly, and cooperative environment

Document Information

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|-------------|--------------------------------------|-------------------|----------------|
| Author: | Barkly International College Pty Ltd | Date Created: | January 2012 |
| Reviewer: | Evelin Cruz | Date reviewed: | September 2022 |
| Department: | Student Support | Next Review date: | December 2023 |



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- The right to have personal property (including computer files and student work) and the Registered Training Organisation property protected from damage or other misuse
- The right to have any disputes settled in a fair and rational manner (this is accomplished
- ✓ by the Grievance procedure)
- The right to work and learn in a supportive environment without interference from others
- ✓ The right to express and share ideas and to ask questions
- \checkmark The right to be always treated with politeness and courteously
- ✓ The expectation that students will not engage in cheating or plagiarism
- ✓ The expectation that students will submit work when required
- The expectation that students will maintain consistent academic performance by attending required classes and completing assessments.
- ✓ The expectation that students will meet with their trainer's face to face to receive assessment outcomes and results.
- The expectation that students will meet with Training and Compliance Manager if not satisfied with assessment outcomes and results.
- The expectation that students will exhaust the Complaints and Appeals Process if necessary
- ✓ The required level of academic performance is 65% of scheduled sessions.
- ✓ Academic Performance will be reviewed at the end of each study period.
- This requirement is a student behaviour requirement and not a requirement under Standard 11 of the National Code
- ✓ The expectation that all fees will be paid by the due date

4.3 Unacceptable Student behaviour

- X Disobeying BIC Policies and Procedures
- X Disobeying any reasonable direction by a BIC staff member
- Acting dishonestly when undertaking tests, examinations or reports required for course assessment purposes
- **X** Failing to return library or other loaned to BIC property by the required date
- × Viewing or distributing offensive material via the internet, email, or other means
- X Discrimination, harassment, and victimisation
- **×** Bullying and intimidation
- X Racist or sexist comments
- Behaving in a disruptive manner, such as swearing, yelling, or using offensive language
- X Threatening a fellow student, staff member or visitor on campus
- X Using mobile phones during classes
- Illegal use of drugs or alcohol
- **X** Stealing, vandalising, or causing wilful damage to BIC property
- Endangering the safety of yourself or others
- **×** Assaulting or attempting to assault anyone while on college premises
- Inappropriate possession of guns, knives or other weapons while engaging in BIC activities.

5.0 Default of Tuition fees

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- 5.1 If the students are found to have defaulted in the payment of tuition fees, BIC's finance department will send the student a payment reminder notice giving the student opportunity to make or organise payments.
- 5.2 If the students continue to default in the payment of tuition fees despite given a schedule to finalise payment, they will be issued a letter for late payment of fees.
- 5.3 If students still do not pay after the first letter, a second letter informing them of BIC's intention to suspend or cancel their enrolment will be issued. This letter will inform the students of their right to access BIC's complaints and appeals process within 20 workings days. The cancellation of the student's enrolment cannot take effect until the appeal process is completed.
- 5.4 Suspension or cancellation of enrolment must be reported to the Department of Home Affairs (DHA) via PRISMS and may affect the student's visa status.

6.0 Plagiarism

- 6.1 Students found cheating during assessment or have submitted plagiarised work will be given an opportunity to explain their case. Depending on the situation, the Academic/student support manager shall decide whether the student should repeat the unit and pay the repeat tuition fee or resubmit the assessment and as well as have the breach dealt with under the other provisions of the Student Code of Behaviour.
- 6.2 An improvement plan will be developed to assist the student to complete the course where applicable.

7.0 Procedure for Breach against Student Code of Behaviour

- 7.1 For non-compliance with the Student Code of Behaviour the following procedure for discipline will be followed except in situations where the CEO determines that the behaviour is sufficient to the cancellation of the student's enrolment. Where a student's enrolment has been cancelled, they will be unable to attend class. All students will have a right of appeal under the Appeals Procedure. P.31V8 Student complaints and appeals.
 - 1. **Step 1** -A member of the College staff will contact students in the first instance and arrange a counselling meeting to discuss the issue or behaviour & to determine how the issue might be rectified. This meeting and its outcomes will be documented, signed by all parties, and included on the student's personal file.
 - **2. Step 2** Where there is a second breach of the Student Code of Behaviour, students will be invited for a personal interview with the Training Manager to discuss the breaches further. This meeting and its outcomes will be documented, signed by all parties, and included on the student's personal file.
 - **3. Step 3** Should a third breach of the Student Code of Behaviour occur after the stage 2 meeting; the student will be provided with a final warning in writing & a time frame in which to rectify the issue. A copy of this letter will be included on the student's personal file.

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- **4.** After the three steps in the discipline procedure have been followed, and breaches of the Code of Behaviour continue, training services will be withdrawn, and the student will be sent a student cancellation warning letter.
- **5.** Failure to attend scheduled meetings may result in BIC deciding to cancel a student's enrolment
- **6.** If BIC intends suspending or cancelling the student's enrolment where it is not at the student's request, the student must be informed they have 20 working days to appeal to BIC. If the appeal is not upheld or the student withdraws from the appeal process, then BIC must report the student to Department of Education and DIBP via PRISMS. The suspension or cancelling of the student's enrolment cannot take effect until the appeal process is completed unless there are extenuating circumstances relating the student's welfare.
- **7.** Suspension or cancellation of enrolment will be reported to DHA and may affect the status of a students' VISA.
- **8.** At any stage of this procedure students can access BIC's complaints and appeals procedure to settle any disputes that may arise.
- **9.** This agreement and the availability of complaints and appeals processes do not remove the right of the student to act under Australia's consumer protection laws (Standard 3.2 d The National Code 2007).
- **10.** This process applies to all students enrolled with BIC.

Related Documents

P.31V8 - Student complaints and appeals.

Letter for late payment of fees

Student warning letters 1 & 2

Letter of intention to suspend or cancel studies

Intention to Report - Breach of the Student code of Behaviour

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